

House Rules FM4 Frequency Festival

General/Principles

The house rules, safety, and general notices of the organizer apply without exception. These orders can also be specified or adapted by the organizer's security personnel and must be strictly adhered to. Additional binding information is available on our website (www.frequency.at).

By purchasing a ticket and/or entering the stage area, the house rules are agreed upon and acknowledged. They apply to all persons on the premises and compliance is mandatory! Violators may be expelled from the premises. The organizer exercises their house rights over the entire area (including the campsite, caravan site, and parking lot) and will use this right unrestrictedly in case of violations, which may include confiscation of the ticket and expulsion from the premises, with loss of claims for refunds and other claims, as well as partial cost charges for the expelled.

Only persons approved by the organizer and/or holding a valid ticket have access to the premises. In case of misuse or unauthorized transfer of tickets or IDs, tickets may be confiscated by the organizer without replacement. Additional costs may arise on-site (e.g., food and beverages, waste collection fees, cup deposits, etc.).

Everyone is required to show their ticket or other proof of entitlement to the security service and/or police without being asked when entering the premises. After admission, tickets are non-transferable. Misuse will result in ticket confiscation. Tickets are invalidated upon entry and an armband is attached to the visitor. Re-entry is only possible with an undamaged armband and the invalidated ticket. The Lower Austrian Youth Protection Act applies.

Instructions from the organizer and security personnel, the police, and other authorities must always be followed immediately. Persons unable to prove their right to stay on the premises will be expelled.

Security personnel are authorized to conduct searches of clothing and carried items using technical means, if necessary, to clarify situations, confiscate prohibited items, and verify identities. Entry can be denied, or expulsion enforced, if consent to control is not given.

Open-air events may be subject to weather-related measures (interruption of performances, area evacuation, tent clearance, etc.). These measures are announced via loudspeakers and by security personnel, possibly also online. Instructions from the security service must be followed without objection. In case of lightning danger, visitors should seek shelter in their cars and offer free spaces to visitors without cars by turning on hazard lights. It is strongly advised to keep a safe distance from trees in such cases. Any type of gas cartridges, gas bottles, various flammable liquids, drones, and other flying objects are strictly prohibited on the entire premises (parking lot, campsite, caravan site, core area, etc.).

Interruption / (Partial) Cancellation

For safety reasons (e.g., due to weather or official orders), it may be necessary to partially or fully evacuate and close the premises without entitling a partial refund of the ticket price. Instructions from us or the security service must be followed immediately and completely to avert danger to life and limb.

The event generally takes place in all weather conditions. However, we reserve the right to interrupt or cancel the event at any time due to weather-related hazards; the same applies to

interruptions and/or (partial) cancellations due to official orders. We also reserve the right to make changes to the program and lineup. Claims for cancellations of individual artists/groups are excluded. The same applies to changes in lineup, program, and schedule, which do not entitle any kind of refund, even if interruptions and/or (partial) cancellations are necessary due to force majeure (e.g., weather-related or official orders), one or more artists/groups cancel, or the premises are only partially usable. The assumption and replacement of any kind of costs/expenses (such as hotel, travel costs, shipping costs, handling fees, system fees, etc.) are excluded and the liability of the organizer is limited to the maximum legally permissible extent.

The brands of the event and the advertising partners' brands are protected. The use of these signs for personal advertising purposes (e.g., by influencers, bloggers, etc.) is unlawful under trademark and competition law and violations could even be prosecuted criminally; in any case, enforceable claims for injunctions or enrichment exist through interim measures. The organizer is interested in further partnerships and offers discussions before any potential infringement of their rights or the rights of their cooperation partners. The organizer will enforce their rights against unwanted use of festival brands on-site through house rights.

A no-fly zone for unmanned aerial vehicles (drones) applies to the entire premises. Photo, audio, video, or other media recordings may not be used for public playback without the organizer's written consent.

Marked escape routes and doors must not be obstructed or altered in any way. All escape routes must be kept clear at all times, and emergency exits may only be opened in case of emergency.

Advertising measures of any kind, as well as attaching decorations and other items, are generally prohibited. Distributing flyers, advertising material, magazines, and similar items is also prohibited, as is the offering and selling of goods of any kind or the conduct of collections.

A. Parking Lot Rules

1. Validity

By entering the parking lot, the visitor acknowledges the parking lot rules as well as the relevant legal and official regulations without reservation. These rules apply to the FM4 Frequency Festival parking lot and must be followed without exception. Violations will be penalized.

Only visitors with a valid FM4 Frequency Festival ticket may enter the parking lot during opening hours. Instructions from security personnel must be followed without exception. The house rights of the organizer are particularly referenced. The road traffic regulations (StVO) apply in the parking lot. Only registered vehicles with license plates may enter and park.

2. Prohibitions

The specified parking space allocation must be strictly followed; parking on traffic routes between parking rows is strictly prohibited.

Camping and setting up tents or night camps in the parking lot are strictly prohibited.

Littering in the parking lot is strictly prohibited.

3. Responsibilities

The organizer assumes no liability for items brought to and located in the parking lot.

Liability for personal and/or property damage is excluded to the extent legally permissible.

B. Camping, Comfort, Comfort Black & Fresh, Glamping, and Caravan Camping Rules

1. Validity

By entering the camping and caravan site, the visitor acknowledges the camping and caravan site rules as well as the relevant legal and official regulations without reservation. Violations will be penalized.

These rules apply to the camping and caravan site, as well as all associated areas (Glamping, Comfort, Comfort Black & Fresh) at the FM4 Frequency Festival. By entering the camping and caravan site, the visitor agrees to searches of brought items (bags, etc.), personal searches, and body checks (searching persons, items, containers, and places).

The camping and caravan site, with all aforementioned areas, may only be used by visitors with a valid FM4 Frequency Festival ticket during opening hours. Entry to the caravan site is only allowed with a valid caravan ticket. Only registered vehicles with license plates may enter or park on the caravan site.

Caravan visitors arriving before opening hours must pay additional fees for the use of the space.

Instructions from security personnel must be followed without exception. The house rights are particularly referenced. Visitors must behave in a way that does not disturb, endanger, or otherwise impair other visitors.

2. Prohibitions

Lighting campfires and open fires is strictly prohibited. The use of any cooking appliances, gas cookers, and gas devices is not allowed for visitors. Grill devices may only be used at the grill area. It is also prohibited to carry gas bottles and fuels (gasoline, diesel, oils) beyond those in the tanks on the caravan site. Carrying unnecessary fire loads (e.g., furniture) is also prohibited. Reserving or staking out camping or caravan areas for other visitors or areas not immediately needed for personal tents is strictly prohibited.

Swimming in the Traisen is at one's own risk!

Camping on the embankment or the riverbank of the Traisen is strictly prohibited for safety reasons!

Entering the weir and associated structures is strictly prohibited!

Polluting the Traisen is strictly prohibited!

Bringing and handling fireworks of any kind is strictly prohibited. Bringing weapons or weapon-like objects to the camping and caravan site and digging holes are also prohibited. Strict glass and

bulky waste bans apply on the camping and caravan site; beer crates, beer tables, and benches are also prohibited. Handling sharp or bulky objects on the camping and caravan site is not allowed for visitors.

Damaging, altering (overturning, lighting, etc.), or misusing facilities like shower systems, chemical toilets, and other items provided by the organizer is strictly prohibited. Visitors must not climb or damage fence elements or alter or move them.

By entering the camping and caravan site, visitors agree to the search of brought items (bags, etc.) and personal searches and body checks. Blocking paths (main and side paths) and emergency exits with tents or other movable items is prohibited. Party/Pagoda tents may only be set up if they cover at least 50% of the sleeping tent. Violations will result in the tents being dismantled.

Driving vehicles on the campsite is strictly prohibited, except for emergency vehicles and vehicles of the security service/organizer. Vehicles over 11 meters in length and 3.5 tons in weight are not allowed on the caravan site.

One awning is allowed per caravan or trailer, but sleeping in it is prohibited. Sleeping tents next to station wagons, etc., are not permitted.

The following are also prohibited:

1. Bringing drugs;
2. Bringing animals;
3. Drones and other flying objects like balloons, sky lanterns, etc.;
4. Large generators;
5. Large sound systems, especially playing loud music from 22:00 to 08:00;
6. Pyrotechnic materials like fireworks, bengal lights, etc.;
7. Dry ice;
8. Any kind of glass, cooking appliances, grills, and open fires;
9. Remote-controlled toys such as cars, airplanes, helicopters, etc.; drones and other flying objects like balloons, sky lanterns, etc.; (A take-off, flight, and landing ban for unmanned aerial systems (drones) applies throughout the entire premises. Photo, audio, video, or other media recordings may not be used for public playback without the organizer's written consent.)
10. Flyers, unless permitted by the organizer; (Advertising measures of any kind, as well as attaching decorations and other items, are generally prohibited. Distributing flyers, advertising material, magazines, and similar items is also prohibited, as is offering and selling goods of any kind or conducting collections.)
11. Engaging in any commercial activity without the organizer's written consent;
12. Collecting items that were issued with a deposit by persons who did not pay the deposit is prohibited and will result in exclusion from the event without deposit return.

3. Responsibilities

The organizer assumes no liability for items brought to and located at the campsite.

Liability for personal and/or property damage is excluded to the extent legally permissible.

After the end of the event or after the closure of the campsite, the organizer assumes no liability for any incidents involving visitors who remain on the campsite or re-enter it after closure.

The campsite rules apply from the start of the setup period for the FM4 Frequency Festival and can be modified at any time. They do not end before the completion of the dismantling after the FM4 Frequency Festival.

Disregarding these campsite and caravan site rules can result in a ban from the site and loss of admission rights to the FM4 Frequency Festival. The security service represents the organizer in enforcing its house rules.

C. Venue Rules for Stage/Core Area

1. Scope

By entering the core area, the visitor unconditionally acknowledges the venue rules as well as the relevant legal and official regulations. These venue rules apply to the stage area (so-called core area, including the party area) at the FM4 Frequency Festival and must be adhered to without exception. Violations will be sanctioned.

Visitors may only use the core area with a valid FM4 Frequency Festival ticket and only during opening hours. Instructions from the security/service staff must be followed immediately and without exception. Particular reference is made to the house rules (site ban).

Visitors must behave in a way that does not disturb, endanger, or otherwise affect other visitors. Everyone on the premises must act in a way that does not harm, endanger, obstruct, or disturb others, and the premises and its facilities must be used carefully and considerately. It is not permitted to relieve oneself outside the toilets. Anyone under the influence of alcohol or drugs who endangers safety, or carries dangerous items or other prohibited objects (e.g., pyrotechnics), may be denied entry or expelled from the premises.

By entering the core area, the visitor consents to a personal check and body search (inspection of persons); as well as the inspection of brought items (bags, containers, clothing, and the like).

The visitor grants the organizer consent to use TV and other recordings made of them during their presence on the event site (including the campsite) without compensation and without time or location restrictions using any technical method. Each participant agrees to the use of images taken during the event as photos or films or similar media for the promotion of future events. In the case of television (TV) and/or streaming broadcasts as well as the creation of photos, video, and audio recordings by the organizer or persons commissioned by the organizer, the participant gives their express consent to the transmitting TV station and the organizer to use the recordings made of them during or in connection with the event without compensation and without time or spatial restriction using any current or future technical method.

Access to the first stage area - wave breaker - is regulated by security at the entrances. Once this area is full, it will be closed to prevent overcrowding. When this closure is enforced, visitors must clear the entrance to these areas and follow the security staff's instructions immediately and without restriction.

2. Prohibitions

The following items are strictly and without exception prohibited (violations will be sanctioned):

1. Weapons or dangerous objects that could be used as weapons or projectiles;
2. Glass containers, bottles, cans, plastic bottles, plastic canisters, and hard packaging;
3. Bulky items such as stools, chairs, crates; Large bags, backpacks – bags and similar items up to a maximum size of A4 are allowed. The organizer asks all visitors, for their own safety, to refrain from bringing bags, backpacks, and containers of any kind, which are expressly prohibited on the premises. What visitors do not necessarily need on the premises should be left at home, at the campsite, or locked in the car. Only personal clothing, mobile phones, wallets, keychains, and belt or fanny packs are allowed on the festival grounds – this also to support the entry controls.
4. Poles, umbrellas, torches, sticks, so-called "selfie sticks";
5. Pyrotechnic materials, such as fireworks, flares, and the like;
6. Chain belts, studded bands, and studded belts (spiked studs);
7. Remote-controlled toys such as cars, airplanes, helicopters, etc.;
8. Drones and other flying objects like balloons, sky lanterns, etc.;
9. Image and sound recording devices;
10. Flyers, unless permitted by the organizer;
11. The possession of drugs;
12. The possession of animals;

Furthermore, the following actions are prohibited:

1. Throwing objects of any kind;
2. Bringing food;
3. Stage diving and crowd surfing;
4. Jostling within the event premises, at the access and exit points to the stage barriers, and at the entrances and exits;
5. Obstructing escape routes and emergency exits (marked escape routes and doors must not be obstructed or secured or altered in any way in their function. All escape routes must be kept clear at all times, and emergency doors may only be opened in emergencies.)
6. Lighting objects (except tobacco products);
7. Relieving oneself outside the toilets;
8. Damaging or altering facilities such as shower systems, chemical toilets, and other items provided by the organizer (knocking over, setting fire, etc.);
9. Climbing structures on the campsite, such as towers, container roofs, and the like by visitors;
10. Damaging fence elements, as well as climbing and overturning these fence elements;

11. Entering the stages and backstage area as well as all other non-public areas;
12. Engaging in any commercial activity without the organizer's written consent;
13. Collecting items that were issued with a deposit by persons who did not pay the deposit is prohibited and will result in exclusion from the event without deposit return.

The trademarks of the event and those of the advertising partners cooperating on-site are protected. The use of these symbols for own advertising purposes (e.g., by influencers, bloggers, etc.) is legally inadmissible under trademark and competition law, and violations could even be prosecuted criminally; in any case, there are enforceable claims for injunctive relief or enrichment law claims. The organizer is open to further partnerships and offers discussions for this purpose – but before any potential violation of their rights or those of their cooperation partners. On-site, the organizer will also enforce their rights against unwanted festival brand use with the help of house rules.

3. Responsibilities

The organizer assumes no liability for items brought along.

Attending the event is at one's own risk. Liability for personal and/or property damage is excluded to the extent legally permissible.

At concerts, the volume may cause hearing damage or other health problems. The organizer assumes no liability for any damages that may occur.

After the event ends or after the closure of the core area, the organizer assumes no liability for incidents involving visitors who remain on the core area or re-enter it after closure.

The venue rules apply from the start of the setup period for the FM4 Frequency Festival and can be modified at any time. They do not end before the completion of the dismantling after the FM4 Frequency Festival.

Disregarding these venue rules can result in a site ban and loss of admission rights to the Frequency without compensation. The security service represents the organizer in enforcing the house rules.